# Shri Vaishnav Vidyapeeth Vishwavidyalaya, Indore Shri Vaishnav Institute of Commerce Choice Based Credit System (CBCS) in Light of NEP-2020 B.COM. (BANKING AND FINANCE) IV SEMESTER (2021-2024)

				TEACH	HING & I	EVALUA	ATION S	CHI	EME	1	
COUDCE	COURSE CODE CATEGORY		T	HEORY		PRAC	FICAL				
COURSE CODE	CATEGORY	COURSE NAME	END SEM University Exam	Two Term Exam	Teachers Assessment*	END SEM University Exam	Teachers Assessment*	L	Т	Р	CREDITS
BCOM40	CC	General and	60	20	20	-	-	3	-	-	3
1		Commercial law									

#### **BCOM401- GENERAL AND COMMERCIAL LAW**

**Legends**: L - Lecture; T - Tutorial/Teacher Guided Student Activity; P – Practical; C - Credit; CC – Core Course **\*Teacher Assessment** shall be based on following components: Quiz/Assignment/ Project/Participation in Class, given that no component shall exceed more than 10 marks.

#### **Course Objectives**

To provide to the students basic understanding of some of the general and commercial laws which have a bearing on the conduct of the corporate affairs.

#### **Examination Scheme**

The internal assessment of the students' performance will be done out of 40 Marks. The semester Examination will be worth 60 Marks. The question paper and semester exam will consist of five questions. Each question will carry 12 Marks and consist of four questions, out of which student will be required to attempt either question number (a) and (b) or question number (c) and (d). Each question i.e. (a), (b), (c) and (d) will be of 6 marks.

#### **Course Outcomes**

- 1. To acquaint the students about various laws which are to be observed in performing the day-to-day business operations.
- 2. To know about the different latest provisions of the law and on how these can be used in the best interest of the organization without violating them rather than cases

Chairperson Board of Studies Shri Vaishnav Vidyapeeth Vishwavidyalaya, Indore Chairperson Faculty of Studies Shri Vaishnav Vidyapeeth Vishwavidyalaya, Indore

Controller of Examinations Shri Vaishnav Vidyapeeth Vishwavidyalaya, Indore

Shri Vaishnav Institute of Commerce Choice Based Credit System (CBCS) in Light of NEP-2020 B.COM. (BANKING AND FINANCE) IV SEMESTER (2021-2024)

#### **BCOM401- GENERAL AND COMMERCIAL LAW**

		TEACHING & EVALUATION SCHEME									
COUDCE	DURSE	T	HEORY		PRAC	TICAL					
COURSE CODE	CATEGORY	COURSE NAME	END SEM University Exam	Two Term Exam	ິບິທ	END SEM University Exam	Teachers Assessment*	L	Т	Р	CREDITS
BCOM40 1	CC	General and Commercial law	60	20	20	-	-	3	-	-	3

**Legends**: L - Lecture; T - Tutorial/Teacher Guided Student Activity; P – Practical; C - Credit; CC – Core Course **\*Teacher Assessment** shall be based on following components: Quiz/Assignment/ Project/Participation in Class, given that no component shall exceed more than 10 marks.

#### **COURSE CONTENT**

**Unit-I:** Law Relating to Contract, General Principles of Contract, Standard Form of Contract: E-contract, Government Contract, Specific Contract: Bailment, Agency etc., International Commercial Contract

**Unit-II:** General Principles of Company Law, Basic Concepts, Incorporation: Advantages and Disadvantages, Memorandum of Association, Doctrine of Indoor Management, Doctrine of Ultra-vires: Erosion, Evasion and Effects, Prospectus

**Unit-III:** Company Management and Administration, Director, Company Meetings, Inspection and Investigation, Prevention of Oppression and Mismanagement, Winding Up, Corporate Governance under SEBI Regulations

**Unit-IV:** Banking Law, Evaluation, Concept and Principles of Banking Law, Negotiable Instruments: Cheque, Banker-Customer Relationship: Loans, RBI, Central Banks and other Functionaries, Recent Trends in Banking System in India, Protection under Consumer Law

Chairperson Board of Studies Shri Vaishnav Vidyapeeth Vishwavidyalaya, Indore Chairperson Faculty of Studies Shri Vaishnav Vidyapeeth Vishwavidyalaya, Indore

Controller of Examinations Shri Vaishnav Vidyapeeth Vishwavidyalaya, Indore

### Shri Vaishnav Institute of Commerce

### **Choice Based Credit System (CBCS) in Light of NEP-2020**

### B.COM. (BANKING AND FINANCE) IV SEMESTER (2021-2024)

**Unit-V:** International Trade Law, Introduction to ITL, FDI and Technology Transfer, International Commercial Arbitration, Competition Law, WTO, E-commerce

				TEACH	HING &	EVALUA	ATION S	CHI	EME		
COURCE			T	HEORY		PRAC	TICAL				
COURSE CODE	CATEGORY	COURSE NAME	END SEM University Exam	Two Term Exam		END SEM University Exam	Teachers Assessment*	L	Т	Р	CREDITS
BCOM40 1	CC	General and Commercial law	60	20	20	-	-	3	-	-	3

#### BCOM401- GENERAL AND COMMERCIAL LAW

**Legends**: L - Lecture; T - Tutorial/Teacher Guided Student Activity; P – Practical; C - Credit; CC – Core Course **\*Teacher Assessment** shall be based on following components: Quiz/Assignment/ Project/Participation in Class, given that no component shall exceed more than 10 marks.

#### Suggested Readings

- 1. N.D. Kapoor & Rajni Abbi : *General Laws and Procedures;* Sultan Chand & Sons. New Delhi.
- 2. Taxmann's General and Commercial Laws.
- 3. Avtar Singh, Mercantile Law, Eastern Book Company
- 4. Chandra Bose, (2008) Business Laws, PHI.
- 5. Bulchandani, (2009) Business Law for Management, Himalaya Publishing House.
- 6. Kumar, (2009) Legal Aspect of Business 1st, edition
- 7. M.C. Kuchhal (2008)*Business Legislation for Management* 2nd edition Vikas Publishing House.

Chairperson Board of Studies Shri Vaishnav Vidyapeeth Vishwavidyalaya, Indore Chairperson Faculty of Studies Shri Vaishnav Vidyapeeth Vishwavidyalaya, Indore

Controller of Examinations Shri Vaishnav Vidyapeeth Vishwavidyalaya, Indore

### Shri Vaishnav Institute of Commerce

### Choice Based Credit System (CBCS) in Light of NEP-2020

### B.COM. (BANKING AND FINANCE) IV SEMESTER (2021-2024)

				TEA	CHING	G & EVALU	ATIO	N SC	HEN	ИЕ	
~ ~ ~ ~ ~ ~			TH	IEORY		PRACTIC	CAL				
COURSE CODE	CATEGORY	COURSE NAME	END SEM University Exam	Two Term Exam	Teachers Assessment*	END SEM University Exam	Teachers Assessment*	L	Т	Р	CREDITS
BBAI402	CC	Fundamentals of Financial Management	60	20	20	-	-	3	-	-	3

#### **BBAI 402 FUNDAMENTALS OF FINANCIAL MANAGEMENT**

**Legends**: L - Lecture; T - Tutorial/Teacher Guided Student Activity; P – Practical: C - Credit; CC- Core Course **\*Teacher Assessment** shall be based on following components: Quiz/Assignment/ Project/Participation in Class, given that no component shall exceed more than 10 marks.

#### **Course Objective**

The objective of this course is to help the student acquire the basic knowledge of interpretations of financial statement and methods for efficient management of funds of an entity with special reference to corporate form of business organization

#### **Examination Scheme**

The internal assessment of the students' performance will be done out of 40 Marks. The semester Examination will be worth 60 Marks. The question paper and semester exam will consist of two sections A and B. Section A will carry 24 Marks and consist of three questions, out of which student will be required to attempt any two questions. Section B will comprise of five questions, out of which student will be required to attempt any three cases / problems worth 36 marks.

#### **Course Outcomes**

- 1. Understand the role and importance of a financial manager
- 2. Identify and evaluate the alternative sources of business finance
- 3. Discuss and apply working capital management techniques
- 4. Understand the factors influencing cost of capital and calculating cost.
- 5. To take decisions on capital structure and evaluate the financial viability of investments

Chairperson Board of Studies Shri Vaishnav Vidyapeeth Vishwavidyalaya, Indore Chairperson Faculty of Studies Shri Vaishnav Vidyapeeth Vishwavidyalaya, Indore

Controller of Examinations Shri Vaishnav Vidyapeeth Vishwavidyalaya, Indore

# Shri Vaishnav Institute of Commerce

# Choice Based Credit System (CBCS) in Light of NEP-2020

### B.COM. (BANKING AND FINANCE) IV SEMESTER (2021-2024)

### **BBAI 402 FUNDAMENTALS OF FINANCIAL MANAGEMENT**

				TEA	CHING	G & EVALU	ATIO	N SC	HEN	МE	
			TH	IEORY		PRACTIC	CAL				
COURSE CODE	CATEGORY	COURSE NAME	END SEM University Exam	Two Term Exam	Teachers Assessment*	END SEM University Exam	Teachers Assessment*	L	Т	Р	CREDITS
BBAI402	CC	Fundamentals of Financial Management	60	20	20	-	-	3	-	-	3

**Legends**: L - Lecture; T - Tutorial/Teacher Guided Student Activity; P – Practical: C - Credit; CC- Core Course \***Teacher Assessment** shall be based on following components: Quiz/Assignment/ Project/Participation in Class, given that no component shall exceed more than 10 marks.

#### **COURSE CONTENT**

#### **Unit I: Introduction**

- 1. Concept, Nature, Scope of Financial Management
- 2. Function and Objectives of Financial Management.
- 3. Basic Financial Decisions: Investment, Financing and Dividend Decisions.

#### Unit II: Analysis and Interpretation of financial tools

- 1. Liquidity, Profitability, Solvency and Efficiency through learning computation
- 2. Analysis and interpretation of various tools of financial analysis
- 3. Preparation of Fund Flow Statement as per Accounting Standard and its Analysis

#### Unit III: Leverage Analysis

- 1. Developing the Concept of Leverage in Finance.
- 2. Computation and inferences of Degree of Operating Leverage,
- 3. Financial Leverage and Combined Leverage.

#### **Unit IV: Capital Budgeting**

- 1. Concept and Computation of Time Value of Money
- 2. Pay Back Period (PBP)
- 3. Net Present Value (NPV)
- 4. Average Rate of Return
- 5. Internal Rate of Return (Only Simple Problems)

Chairperson Board of Studies Shri Vaishnav Vidyapeeth Vishwavidyalaya, Indore Chairperson Faculty of Studies Shri Vaishnav Vidyapeeth Vishwavidyalaya, Indore

Controller of Examinations Shri Vaishnav Vidyapeeth Vishwavidyalaya, Indore

### Shri Vaishnav Institute of Commerce

### **Choice Based Credit System (CBCS) in Light of NEP-2020**

### B.COM. (BANKING AND FINANCE) IV SEMESTER (2021-2024)

				TEA	CHING	G & EVALU	ATIO	N SC	HE	ME	
			TH	IEORY		PRACTIC	CAL				
COURSE CODE	CATEGORY	COURSE NAME	END SEM University Exam	Two Term Exam	Teachers Assessment*		Teachers Assessment*	L	Т	Р	CREDITS
BBAI402	CC	Fundamentals of Financial Management	60	20	20	-	-	3	-	-	3

#### **BBAI 402 FUNDAMENTALS OF FINANCIAL MANAGEMENT**

**Legends**: L - Lecture; T - Tutorial/Teacher Guided Student Activity; P – Practical: C - Credit; CC- Core Course \***Teacher Assessment** shall be based on following components: Quiz/Assignment/ Project/Participation in Class, given that no component shall exceed more than 10 marks.

#### Unit V: Management of Working Capital

- 1. Concepts, components, Determinants and need of Working Capital.
- 2. Computation of Working Capital for a Company

#### Suggested Readings

- 1. Chandra, Prasanna (2008), *Financial Management: "Theory and Practice*", Tata McGraw-Hill Education, Latest edition
- 2. Khan M Y & Jain P K (2011), *Financial Management: Text, "Problems Cases*", Tata McGraw Hill Education, Latest edition
- 3. Pandey I.M.(2015), Financial Management, Vikas Publication House, Latest edition
- 4. Brigham (2013), *Fundamentals of Financial Management*, engage Learning, Latest edition
- 5. Bose Chandra (2009), *Fundamentals of Financial Management*, PHI, Latest edition, Latest edition

Chairperson Board of Studies Shri Vaishnav Vidyapeeth Vishwavidyalaya, Indore Chairperson Faculty of Studies Shri Vaishnav Vidyapeeth Vishwavidyalaya, Indore

Controller of Examinations Shri Vaishnav Vidyapeeth Vishwavidyalaya, Indore

### Shri Vaishnav Institute of Commerce

### **Choice Based Credit System (CBCS) in Light of NEP-2020**

### B.COM. (BANKING AND FINANCE) IV SEMESTER (2021-2024)

### BCOM402 FINANCIAL SYSTEM & INDIAN BANKING STRUCTURE

			TEACHING & EVALUATION SCHEME								
COUDCE	CATEGORY COURSE NAME THEORY COURSE NAME Exam Law Texam Exam		PRAC	TICAL							
COURSE CODE		COURSE NAME	END SEM University Exam	Two Term Exam		END SEM University Exam	Teachers Assessment*	L	Т	Р	CREDITS
BCOM402	DSE	Financial System & Indian Banking Structure	60	20	20	-	-	3	-	-	3

 $\label{eq:Legends: L-Lecture; T-Tutorial/Teacher Guided Student Activity; P-Practical; C-Credit; DSE-Discipline Specific Elective$ 

\***Teacher Assessment** shall be based on following components: Quiz/Assignment/ Project/Participation in Class, given that no component shall exceed more than 10 marks.

#### **Course Objectives**

The objective of the course is to understand the role of Financial System in Business organizations and to give an insight into the various issues concerning banking system structure.

#### **Examination Scheme**

The internal assessment of the students' performance will be done out of 40 Marks. The semester Examination will be worth 60 Marks. The question paper and semester exam will consist of five questions. Each question will carry 12 Marks and consist of four questions, out of which student will be required to attempt either question number (a) and (b) or question number (c) and (d). Each question i.e. (a), (b), (c) and (d) will be of 6 marks.

#### **Course Outcomes**

- 1. To develop understanding of financial system.
- 2. To become familiar with the functioning of various financial institutions.

Chairperson Board of Studies Shri Vaishnav Vidyapeeth Vishwavidyalaya, Indore Chairperson Faculty of Studies Shri Vaishnav Vidyapeeth Vishwavidyalaya, Indore Controller of Examinations Shri Vaishnav Vidyapeeth Vishwavidyalaya, Indore

# Shri Vaishnav Institute of Commerce

# **Choice Based Credit System (CBCS) in Light of NEP-2020**

B.COM. (BANKING AND FINANCE) IV SEMESTER (2021-2024)

### BCOM402 FINANCIAL SYSTEM & INDIAN BANKING STRUCTURE

				TEACH	CHING & EVALUATION S				EME		
COUDCE		EGORY COURSE NAME ECORY COURSE NAME ECORY COURSE NAME Two Terms I Two Terms I Teachers		PRAC	TICAL						
COURSE CODE	CATEGORY		END SEM University Exam	Two Term Exam	Teachers Assessment*	END SEN University Exam	Teachers Assessment*	L	Т	Р	CREDITS
BCOM402	DSE	Financial System & Indian Banking Structure	60	20	20	-	-	3	-	-	3

 $\label{eq:Legends: L-Lecture; T-Tutorial/Teacher Guided Student Activity; P-Practical; C-Credit; DSE-Discipline Specific Elective$ 

\***Teacher Assessment** shall be based on following components: Quiz/Assignment/ Project/Participation in Class, given that no component shall exceed more than 10 marks.

#### **COURSE CONTENT**

**Unit-I: Financial System:** An Introduction Financial System: Meaning, Characteristics, Significance and Components, Evolution of Financial System in India.

**Unit-II: Structure of Indian Financial System:** Primary Market, Secondary Market, Stock Exchanges in India, Money Markets, Money Market Organization.

**Unit-III: Institutional Structure — Indian Financial Institution:** Development Banks- IFCI and SIDBI: Investment Institutions —UTI and other Mutual Funds; Insurance Organization- Life Insurance Corporation of India, General Insurance Corporation of India, SEBI Scope and Functions, Objectives of SEBI.

Chairperson Board of Studies Shri Vaishnav Vidyapeeth Vishwavidyalaya, Indore Chairperson Faculty of Studies Shri Vaishnav Vidyapeeth Vishwavidyalaya, Indore

Controller of Examinations Shri Vaishnav Vidyapeeth Vishwavidyalaya, Indore

# Shri Vaishnav Institute of Commerce

### **Choice Based Credit System (CBCS) in Light of NEP-2020**

B.COM. (BANKING AND FINANCE) IV SEMESTER (2021-2024)

### BCOM402 FINANCIAL SYSTEM & INDIAN BANKING STRUCTURE

				TEACH	HING & I	EVALUATION SCHEME					
COUDCE		RX COURSE NAME Exam Exam Exam Exam Assessment*		PRAC	TICAL						
COURSE CODE	CATEGORY		END SEM University Exam	Two Term Exam	Teachers Assessment*	END SEN University Exam	Teachers Assessment*	L	Т	Р	CREDITS
BCOM402	DSE	Financial System & Indian Banking Structure	60	20	20	-	-	3	-	-	3

 $\label{eq:Legends: L-Lecture; T-Tutorial/Teacher Guided Student Activity; P-Practical; C-Credit; DSE-Discipline Specific Elective$ 

\***Teacher Assessment** shall be based on following components: Quiz/Assignment/ Project/Participation in Class, given that no component shall exceed more than 10 marks.

Unit-IV: Banking structure in India: Reserve Bank of India: Organization, Management, Role & Functions, Credit Control, Commercial Banks: Roles and Functions, Regulations, Regional Rural Banks Objectives, Features. Recent Developments: Investment Banking and Retail Banking. Major RRBs. International banking norms and practices: An overview. Successes and failures: Goldman Sachs, Lehman Brothers etc.

**Unit-V: Non-Banking Financial Companies Importance, Scope, Characteristics, Functions, Types:** HFC, micro lending institutions, and P2P banks., RBI Assistance, Evaluation, Latest Developments in Indian Banking Industry: Latest private sector banks, Small Finance Banks etc.

Chairperson Board of Studies Shri Vaishnav Vidyapeeth Vishwavidyalaya, Indore Chairperson Faculty of Studies Shri Vaishnav Vidyapeeth Vishwavidyalaya, Indore

Controller of Examinations Shri Vaishnav Vidyapeeth Vishwavidyalaya, Indore

### Shri Vaishnav Institute of Commerce

# **Choice Based Credit System (CBCS) in Light of NEP-2020**

### B.COM. (BANKING AND FINANCE) IV SEMESTER (2021-2024)

#### BCOM402 FINANCIAL SYSTEM & INDIAN BANKING STRUCTURE

				TEACHING & EVALUATION SCHEME							
COUDCE		THEORY COURSE NAME		PRAC	TICAL						
COURSE CODE	CATEGORY	COURSE NAME	END SEM University Exam	Two Term Exam		END SEN University Exam	Teachers Assessment*	L	Т	Р	CREDITS
BCOM402	DSE	Financial System & Indian Banking Structure	60	20	20	-	-	3	-	-	3

 $\label{eq:Legends: L-Lecture; T-Tutorial/Teacher Guided Student Activity; P-Practical; C-Credit; DSE-Discipline Specific Elective$ 

\***Teacher Assessment** shall be based on following components: Quiz/Assignment/ Project/Participation in Class, given that no component shall exceed more than 10 marks.

#### Suggested Readings

- 1. Bharti Pathak (2010) -Indian Financial System 2/e, Pearson
- 2. R M Srivastava (2010) *Dynamics of Financial Markets and Institutions in India*, Excel Books
- 3. Bhole, L M, (2009)- Financial Institutions and Markets, 5e TMH
- 4. Justin Paul (2010) Management of Banking and Financial Services, 2/e, Pearson
- 5. Jadhav (2007), *Monitory Policy, financial Stability and Central Banking in India*, Macmillan Publishers

Chairperson Board of Studies Shri Vaishnav Vidyapeeth Vishwavidyalaya, Indore Chairperson Faculty of Studies Shri Vaishnav Vidyapeeth Vishwavidyalaya, Indore

Controller of Examinations Shri Vaishnav Vidyapeeth Vishwavidyalaya, Indore

# Shri Vaishnav Institute of Commerce

### **Choice Based Credit System (CBCS) in Light of NEP-2020**

B.COM. (BANKING AND FINANCE) IV SEMESTER (2021-2024)

### **BCOMBF401 BANKING THEORY REGULATORY MECHANISM**

			TEACHING & EVALUATION SCHEME								
	SUBJECT TYPE OF SUBJECT N		T	HEORY		PRAC	ГІСАL				
	TYPE OF SUBJECT NAME COURSE	END SEM University Exam	Two Term Exam	Teachers Assessment*	END SEM University Exam	Teachers Assessment*	L	Т	Р	CREDITS	
BCOMB F401	СС	Banking Theory Regulatory Mechanism	60	20	20	-	-	3	I	-	3

**Legends**: L - Lecture; T - Tutorial/Teacher Guided Student Activity; P – Practical; C - Credit; CC – Core Course **\*Teacher Assessment** shall be based on following components: Quiz/Assignment/ Project/Participation in Class, given that no component shall exceed more than 10 marks.

#### **Course Objectives**

To expose the students with the functioning of banking institutions in India along with various reforms and regulatory mechanism.

#### **Examination Scheme**

The internal assessment of the students' performance will be done out of 40 Marks. The semester Examination will be worth 60 Marks. The question paper and semester exam will consist of five questions. Each question will carry 12 Marks and consist of four questions, out of which student will be required to attempt either question number (a) and (b) or question number (c) and (d). Each question i.e. (a), (b), (c) and (d) will be of 6 marks.

#### **Course Outcomes**

- 1. Understand the role and importance of a Banking Regulation Act
- 2. Identify and evaluate the Financial Sector Reforms
- 3. Discuss the effectiveness of Monetary Policy
- 4. Evaluate the viability of NBFC in India's Context

Chairperson Board of Studies Shri Vaishnav Vidyapeeth Vishwavidyalaya, Indore Chairperson Faculty of Studies Shri Vaishnav Vidyapeeth Vishwavidyalaya, Indore Controller of Examinations Shri Vaishnav Vidyapeeth Vishwavidyalaya, Indore

### Shri Vaishnav Institute of Commerce

### **Choice Based Credit System (CBCS) in Light of NEP-2020**

### B.COM. (BANKING AND FINANCE) IV SEMESTER (2021-2024)

#### **COURSE CONTENTS**

**UNIT I** Banking Regulation Act 1949 Title and Scope of The Act, RBI Act 1934, Role of RBI as a Regulatory Mechanism.

**UNIT II** Financial Sector Reforms Sakhmoy Chakravarthy Committee 1985, Narasimman committee Report I and ll –Prudential norms: Capital Adequacy norms – Classification of Assets and Provisioning. Latest Developments: NPA initiatives, Sarfaesi, SS4, IBC, NCLT etc.

**UNIT III** Rationalization of Interest Rates – Structures of Interest Rates(Short –Term and Long Term), Impact on Savings and Borrowings.

**UNIT IV** Monetary Policy –Regulatory Measures, Concept of Money Supply, Regulation of Money Supply through Bank Rate Open Market Operation and CRR and their Effectiveness.

UNIT V Basel I and II, Introduction to Basel III Norms

#### Suggested Readings

- 1.Laws And Practices Relating to Banking -IIB
- 2. P.N. Varshney (2017) Banking Law and Practice, Sultan Chand & Sons. New Delhi.

#### 3. M.L. Tannan (2010), Banking Law and Practice in India

25thEdition,Lexisnexisbutterworthswadhwa, Nagpur

- 4. S.R. Myneni (2017)-Law of Banking-Asia Law House, Hyderabad
- 5. Desai K.C -- Bank Documentation –A Practical Approach.
- 6. https://www.rbi.org.in/

Chairperson Board of Studies Shri Vaishnav Vidyapeeth Vishwavidyalaya, Indore Chairperson Faculty of Studies Shri Vaishnav Vidyapeeth Vishwavidyalaya, Indore Controller of Examinations Shri Vaishnav Vidyapeeth Vishwavidyalaya, Indore

### Shri Vaishnav Institute of Commerce

### Choice Based Credit System (CBCS) in Light of NEP-2020

### B.COM. (BANKING AND FINANCE) IV SEMESTER (2021-2024)

#### **BCOMBF402 MARKETING OF BANKING SERVICES**

			TEAC					SCHI	EME		
COUDSE			ТН	EORY	,	PRACT	ICAL				
COURSE CODE	CATEGORY	COURSE NAME	END SEM University Exam	Two Term Exam	Teachers Assessment*	END SEM University Exam	Teachers Assessment*	L	Т	Р	CREDITS
BCOMBF4 02	SEC	Marketing of Banking Services	60	20	20	-	-	3	-	-	3

 $\label{eq:Legends: L-Lecture; T-Tutorial/Teacher Guided Student Activity; P-Practical; C-Credit; SEC - Enhancement Courses$ 

\***Teacher Assessment** shall be based on following components: Quiz/Assignment/ Project/Participation in Class, given that no component shall exceed more than 10 marks.

#### **Course Objective**

To expose the students with the marketing of banking services in India along with various marketing techniques and mechanisms.

#### **Examination Scheme**

The internal assessment of the students' performance will be done out of 40 Marks. The semester Examination will be worth 60 Marks. The question paper and semester exam will consist of five questions. Each question will carry 12 Marks and consist of four questions, out of which student will be required to attempt either question number (a) and (b) or question number (c) and (d). Each question i.e. (a), (b), (c) and (d) will be of 6 marks.

#### **Course Outcomes**

- 1. Understand the role and importance of a Marketing of Banking services
- 2. To acquire specialized knowledge of marketing of Banking services
- 3. Discuss the effectiveness of market segmentation
- 4. Evaluate the viability of market segmentation in India's Context

Chairperson Board of Studies Shri Vaishnav Vidyapeeth Vishwavidyalaya, Indore Chairperson Faculty of Studies Shri Vaishnav Vidyapeeth Vishwavidyalaya, Indore

Controller of Examinations Shri Vaishnav Vidyapeeth Vishwavidyalaya, Indore

# Shri Vaishnav Institute of Commerce

### **Choice Based Credit System (CBCS) in Light of NEP-2020**

### B.COM. (BANKING AND FINANCE) IV SEMESTER (2021-2024)

### BCOMBF402 MARKETING OF BANKING SERVICES

COURSE CODE	CATEGORY	COURSE NAME	TEACHING & EVALUATION SCHEME								
			THEORY			PRACTICAL					
			END SEM University Exam	Two Term Exam	Teachers Assessment*	END SEM University Exam	Teachers Assessment*	L	Т	Р	CREDITS
BCOMBF4 02	SEC	Marketing of Banking Services	60	20	20	-	-	3	-	-	3

 $\label{eq:Legends: L-Lecture; T-Tutorial/Teacher Guided Student Activity; P-Practical; C-Credit; SEC - Enhancement Courses$ 

\***Teacher Assessment** shall be based on following components: Quiz/Assignment/ Project/Participation in Class, given that no component shall exceed more than 10 marks.

#### **COURSE CONTENT**

**UNIT I:** Marketing concepts and their Application to Banking Industry, Marketing concepts and Elements, Necessity of Marketing for banks, Special features of Bank Marketing, Product and Service Marketing.

**UNIT II:** Environmental Scanning –Assessment and Management of Competition –Macro and Micro factors influencing the market goods and services, applicability to Banking, Banking regulation and its impact on Bank marketing strategies, Understanding competition, Identification of competition and their focus, Strategic benefits of good competition.

**UNIT III:** Customer need analysis and customer care: customer focus, Understanding customer need, Consumer motivation and buying behavior, perception / behavior, other factors affecting buying behavior, decision making process, (individual and organizational), selective exposure, selective distortion, and effect on consumer behaviour.

Chairperson Board of Studies Shri Vaishnav Vidyapeeth Vishwavidyalaya, Indore Chairperson Faculty of Studies Shri Vaishnav Vidyapeeth Vishwavidyalaya, Indore

Controller of Examinations Shri Vaishnav Vidyapeeth Vishwavidyalaya, Indore

# Shri Vaishnav Institute of Commerce

### **Choice Based Credit System (CBCS) in Light of NEP-2020**

B.COM. (BANKING AND FINANCE) IV SEMESTER (2021-2024)

COURSE CODE	CATEGORY	COURSE NAME	TEACHING & EVALUATION SCHEME								
			THEORY			PRACTICAL					
			END SEM University Exam	Two Term Exam	Teachers Assessment*	END SEM University Exam	Teachers Assessment*	LI	Т	Р	CREDITS
BCOMBF4 02	SEC	Marketing of Banking Services	60	20	20	-	-	3	-	-	3

#### **BCOMBF402 MARKETING OF BANKING SERVICES**

 $\label{eq:Legends: L-Lecture; T-Tutorial/Teacher Guided Student Activity; P-Practical; C-Credit; SEC - Enhancement Courses$ 

**\*Teacher Assessment** shall be based on following components: Quiz/Assignment/ Project/Participation in Class, given that no component shall exceed more than 10 marks.

**UNIT IV:** Market Segmentation(banking), Product Designing, Marketing, feedback and review, purpose and content of product / Market expansion, Mass Marketing and Marketing segmentation, Definition of Market segmentation, Characteristics of a viable Market segment – Benefits from Market segmentation, Disadvantages –Market segmentation, techniques for personal and corporate customers.

**UNIT V:** Market information Research – Definition of marketing research and market research-Differences, Contributions of Marketing Research to a bank, Types of data –primary and secondary, Management Information System and Marketing Research, Need for situation analysis, steps involved in the development of a situation analysis –objective, strategies and tactics, sources of information for situation analysis.

#### Suggested Readings

- 1. IIB- (2003) Marketing of Banking Service- Macmillan Publishers India (2003)
- 2. Rajeev Seth (1997), *Marketing of banking services*, Macmillan India limited, Madras, 1997
- 3. Saxena, K.K. Bank Marketing, Skylark Publication, New Delhi, 1998
- 4. S. M. Jha (2007), Bank Marketing, Himalaya Publications, 2<sup>nd</sup> Edition
- 5. Macmillan, Marketing of Banking Services, Macmillan India Limited.
- 6. P SarithaSrinivas, Marketing of Banking Financial Services, Serial Publications

Chairperson Board of Studies Shri Vaishnav Vidyapeeth Vishwavidyalaya, Indore Chairperson Faculty of Studies Shri Vaishnav Vidyapeeth Vishwavidyalaya, Indore Controller of Examinations Shri Vaishnav Vidyapeeth Vishwavidyalaya, Indore